

## **SDU Electronic Help Desk 866-325-1010**

The SDU Electronic Help Desk is ready to help employers enroll in EFT payment processing, and answer questions about:

- Completing the enrollment form
- Formatting the EFT test file and addenda record
- Test file results
- Correcting test file errors
- Banking information as appropriate

## **SDU Website [www.casdu.com](http://www.casdu.com)**

The SDU website provides the following services:

- Schedule recurring payments or cancel payments made in advance
- View automated payment history

Greta Wallace, *Director*  
*Department of Child Support Services*

Recorded information  
Toll-free (866) 249-0773  
Sacramento (916) 464-5000  
TTY Toll-free (866) 223-9529  
[www.childsup.ca.gov](http://www.childsup.ca.gov)

SDU EMPLOYER SDU10 (6/06)



# **SDU FOR YOU !**

*The State Disbursement Unit*

**A simple & effective  
payment system for  
California employers**



**California Department of  
Child Support Services**

# SDU FOR YOU !

*Supporting brighter futures for California families . . .*

## **Making the business of doing business easier**

California's State Disbursement Unit (SDU) will provide accurate, uniform and innovative collection and disbursement of all child support payments previously processed locally by counties, as well as all payments previously processed by employers and sent directly to custodial parties.

### **Why is the child support payment process changing?**

Federal law—part of the 1996 welfare reform legislation, *US Code 42 USC 654B*—requires all states to establish a central location for processing child support payments, including all employer wage assignments.

The law's intent is to:

- Improve the accuracy of child support records;
- Speed payment processing; and
- Streamline wage assignment processing for employers.

California's SDU is now responsible for collection and processing of the following types of child support payments:

- All payments for cases being enforced by local child support agencies (full-service IV-D cases);
- All employer wage assignments—including those secured through private support orders—beginning in late summer, 2006.

### **What does SDU mean for your business?**

Employers are currently receiving information about how to redirect payments to the SDU, and other changes to payment processing.

Employers are required to send copies of all *FL 195 Order/Notice to Withhold Income for Child Support* (wage withholding orders for payments sent directly to individuals) to:

California State Disbursement Unit  
P.O. Box 980218  
West Sacramento, CA 95798

Once the SDU receives the *FL 195*, employers will be sent instructions for remitting the information required to process employee support payments. Payments will be returned to employers that fail to provide the required information.

If you have questions about the *FL 195*, call the SDU Electronic Help Desk at 866-325-1010.

### **Convenient new payment options**

Once an employer enrolls, the SDU can accept ACH credit payments statewide.

Submit ACH debit instructions on the SDU website or Electronic Help Desk, and use both interchangeably to make payments 24/7. No special training is needed—the system will prompt you for information.

The secure SDU website will lighten employers' burden by maintaining necessary data.

Your personal identification number (PIN) gives you complete control over your account information.

### **Safe, simple & accurate**

Electronic payment submission can be 400 percent more accurate than paper payment processing.

All payments can be made in one place.

Pay anytime, day or night, from your office, home, or even while on vacation.

Check payment status on [casdu.com](http://casdu.com).